

LENS Surgical Imaging System

LENS 4K Surgical Imaging System

New product warranty information



The following warranty terms are in effect at time of publication. Smith+Nephew reserves the right to modify any of the warranty terms. For the most current warranty information, it is best to contact S+N directly.

Product Description	New Product Warranty
LENS 4K CCU	2 years
LENS 4K camera head	2 years
660HD-E Image Management System	1 year
Couplers	1 year
Scopes	1 year
Light guides	90 days
Insufflators	
▪ Insufflator 500	1 year
▪ In-line gas warmer/humidifier	90 days
Displays	1 year
Printers	1 year
Cannulas, obturators and trocars	1 year
Sterilization trays	1 year
Video carts	1 year
Integration Broker	Software only 1-year of phone support provided



Service Replacement and Repair Warranty

All service replacement and repairs have a 90-day limited warranty.

Note: 90-day warranty on repairs only applies to the defective component repaired. Product returned that is found to have been serviced by unauthorized service providers, sterilized using a method not approved by S+N, or used in a way that is not intended by S+N incur additional costs, regardless of warranty or service agreement status.

S+N products are warranted to conform in all material respects to S+N's standard specification for a particular product in effect at the time of product delivery to the buyer (including any tolerance parameters) for the warranty period specified for the products at www.SNWarranties.com (Warranty Period). For any products found to not be in conformance with this warranty during the Warranty Period, this warranty provides and is restricted to, as elected by S+N, either (i) repair or replacement of such products without charge and within a reasonable period of time or (ii) a refund or credit in the amount of the purchase price of such products (except for product equipment the refund shall be based on the straight line depreciation schedule specified at the Warranty Period website). If S+N repairs or replaces product under this warranty and requests Customer to return such product, Customer must ship such product to S+N freight prepaid by Customer. Customer shall be invoiced for any replacement product if Customer does not return the requested replaced product within thirty (30) days after S+N's shipment of the replacement product. This warranty does not cover and is voided by any of the following: (i) product packaged or labeled by someone other than S+N or its authorized agents; (ii) product not used in compliance with the specifications, instructions or claims for use of the product; (iii) equipment product used in conjunction with disposables or accessories not specified for use with such equipment; (iv) equipment product used in conjunction with reprocessed disposables or accessories; (v) modification of product; (vi) product past its expiration date; (vii) normal wear and tear; (viii) damage due to misuse, reprocessing, alteration, unauthorized repair or negligent handling or damage due to lack of care by the owner, user or handler of the product including but not limited to storage, handling or cleaning; or (ix) any other damage inflicted to products by the owner, user or handler. This warranty applies only to the original buyer from S+N (or its authorized distributor) and is not transferable. EXCEPT TO THE EXTENT PROHIBITED OR OTHERWISE REQUIRED BY APPLICABLE LAW, THIS WARRANTY IS THE SOLE WARRANTY OF S+N, AND ALL OTHER WARRANTIES OF ANY KIND OR DESCRIPTION WHATSOEVER, INCLUDING WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE, EXPRESSED OR IMPLIED, ARE EXCLUDED.